

PURPOSE

- ❖ On January 3, 2005, the County and City of Colorado Springs employees and retirees participating in the medical plan will have a brand new pharmacy **dedicated solely** to providing medications for them and their eligible family members.
- ❖ Your Pharmacist's main role is to:
 - provide information about your medications
 - explain the purpose of your prescription
 - make sure you know how to take your medications
 - ensure medications are being taken correctly and that there are no medication interactions
 - explain the common side effects
- ❖ Co-pays are determined by the price of medication and if the product is a brand name or generic.
- ❖ For information about your prescription drug benefit, call Maxor customer service at 1-800-687-0707.

NEW PRESCRIPTIONS

- ❖ New prescriptions may be:
 - presented in person
 - called in from a health care provider's office
 - faxed directly from the health care provider to the County-City Pharmacy

or

 - requested through mail order
- ❖ All mail order prescriptions and all medicines that cost \$300 or more must be filled at the County-City Pharmacy.
- ❖ Co-Pay Structure for City employees and eligible dependents at the County-City Pharmacy.

	Generic	Brand
Retail	Greater of \$5 or 20% co-pay up to \$30 max per prescription (30-day supply)	Greater of \$20 or 20% co-pay up to \$50 max per prescription (30-day supply)
Mail Order	\$12.50 (90-day supply)	\$50.00 co-pay (90-day supply)

TRANSFERRED PRESCRIPTIONS

- ❖ Transferring prescriptions is quick & easy. All you have to do is:
 - stop by the County-City Pharmacy with your medication bottles
 - call the County-City Pharmacy with the prescription number, name and phone number of the pharmacy where your medications are currently on file

or

 - obtain a transfer request form at the medical clinic, from human resources or online at springsgov.com
- ❖ Maxor will begin accepting the transfer of prescriptions December 15 (tentative date) ready for pick up January 3.
- ❖ Certain types of prescriptions may be transferred only one time, which may require a new prescription to be obtained for additional refills.
- ❖ Walgreens Health Initiative will send a file to Maxor for current mail order prescriptions by January 3. You may then request a refill.

REFILL PRESCRIPTIONS

- ❖ Refill may be requested by:
 - presenting in person at the County-City Pharmacy
 - calling in your request to the Automated Refill Number

or

 - mailing in your refill request to the County-City Pharmacy
- ❖ Refills may be picked up:
 - at the County-City Pharmacy
 - mailed to your home

or

 - delivered to your workplace by Inter-Office Mail Service
- ❖ If prescriptions are to be delivered by mail or Inter-Office delivery, please be aware of the following:
 - your credit card must be on file in the County-City Pharmacy

or

 - a check to cover the amount of your co-pay must accompany your refill request

Hours of Operation & Phone Numbers

Call the Automated Refill Line

(800) 573-6214

**Pharmacy Telephone
(719) 520-7590**

9:00am - 6:00pm (Monday-Friday)
Closed Saturdays, Sundays &
Holidays

**Fax Line
(719) 520-7596**



GENERAL POLICIES

- ❖ The County-City Employee Pharmacy will provide a full range of prescription medication and a number of Over the Counter medications for all eligible enrollees.
- ❖ **As a general rule:**
 - Most prescriptions for non-controlled substances can be issued for up to a 90-day supply with refills not exceeding 12 months. Prescriptions are valid for one year.
 - Prescriptions for controlled substances (Schedule III thru V) can be issued for up to a 90-day supply with 1 refill. They are valid for a maximum of 6 months from date written.
 - Prescriptions for Schedule II controlled substances may be filled for up to 30 days with no refills. Certain Schedule II substances used for chronic conditions may be filled for a longer period depending on the health care provider's wishes.

TIPS TO MINIMIZE YOUR MEDICATION COSTS:

- ❖ Remember that newer, more expensive drugs are not necessarily better. Ask your provider about generic alternatives to expensive brand name medications. If there is a generic medication available, ask for it.
- ❖ Ask your provider if there are over-the-counter (OTC) products available to obtain the same results as prescription medications. Often these OTCs will be less expensive than your co-pay and will provide the same relief. (Examples include Clartin® and Prilosec®)
- ❖ If you have a current prescription or receive a new prescription for one or more of a targeted list of injectable drugs, you will become part of the Specialty Injectables Program. You will need to fill these prescriptions through IV Solutions. Further information will be provided if admitted to this program.

County-City Employee Pharmacy Program

Serving the City of
Colorado Springs employees,
retirees and eligible dependents
participating in the medical plan

Opening January 3, 2005



**JANUARY SPECIAL: Co-pays will
be waived from January 3rd - 31st!***

27 E Vermijo Ave
Colorado Springs, CO 80903

*for a 30-day prescription filled at the County-City Pharmacy
or credit toward mail order prescription