



# Crime Prevention and Disaster Preparedness handbook



COMMISSION ON ACCREDITATION  
FOR LAW ENFORCEMENT AGENCIES



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**CSPD**  
**TELEPHONE NUMBERS**

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POLICE, FIRE  
OR MEDICAL EMERGENCY - 911  
POLICE NON-EMERGENCY 444-7000



**FALCON DIVISION**

<b>General Information</b>	444-7240
Duty Desk	444-7252
Crime Prevention	444-7246
Investigations	444-7245

**GOLD HILL DIVISION**

<b>General Information</b>	385-2100
Duty Desk	385-2125
Crime Prevention	385-2117
Investigations	385-2128

**SAND CREEK DIVISION**

<b>General Information</b>	444-7270
Duty Desk	444-7283
Crime Prevention	444-7276
Investigations	444-7275

**Stetson Hills Division**

<b>General Information</b>	444-3140
Duty Desk	444-3144
Crime Prevention	444-3168
Investigations	444-3146

**GENERAL POLICE UNITS**

Community Relations	444-7410
Metro Vice/Narcotics Unit	444-7766
Detective Major Crimes Unit	444-7564
Crime Stoppers	444-STOP
Vehicle Impound Lot	667-2777

## ***WHAT IS CRIME PREVENTION?***

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**Crime Prevention** is a pattern of attitudes and behaviors directed at both reducing the threat of crime and enhancing the sense of safety and security to positively influence the quality of life in our society and to help develop environments where crime cannot flourish.



The purpose of crime prevention is to reduce the incidence of crime and the fear of crime within our community.

Modern crime prevention ideas and tactics educate citizens and enhance the quality of life for our community residents. Channeling existing resources within the community into productive programs enables crime prevention tactics to be effective and is key to reaching our goal of reducing crime. Logic makes it clear that it is better to prevent a crime than to put the resources of the Colorado Springs Police Department into motion after a crime has been committed.

### **CRIME PREVENTION GOALS**

- ✓ To reduce crime or the fear of crime.
- ✓ To enhance the knowledge of citizens and police officers in respect to community pro-active crime prevention strategies.
- ✓ To develop tactics and strategies which will create and maintain successful community crime prevention programs.
- ✓ To enhance the safety and the quality of life for Colorado Springs citizens.

# ***COMMUNITY EDUCATION PROGRAMS***

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The Colorado Springs Police Department Crime Prevention officers provide the below listed Community Crime Prevention seminars to enhance the knowledge and safety of citizens. The goal of these seminars is to educate citizens in police reporting skills, crime prevention tactics and observation techniques. Through education, the Colorado Springs Police Department will be able to prevent more crimes due to the citizen awareness.

## **Personal Safety and Awareness**

**Refuse To Be a Victim**

**Robbery Prevention**

**Shoplift Prevention**

## **Violence in the Workplace Education**

**Special Topic Seminars**

These seminars are offered at no cost to businesses and employees, citizens groups, church groups, private clubs or other organizations that request them. Please contact the Divisional Crime Prevention officers at least two weeks prior to the requested seminar date.



## ***NEIGHBORHOOD WATCH PROGRAM***

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### **What is a Neighborhood Watch?**

A neighborhood Watch is a group of neighbors who are willing to communicate with each other and pass along information. The group will be educated in crime prevention and will watch for suspicious activity and report this activity to the police.

Neighborhood Watch does not require citizen patrols or citizen assist.

### **How often does a Neighborhood Watch have to meet?**

We like each group to meet 2 times a year. This can be a formal meeting or can be a neighborhood BBQ in someone's backyard. Many of our groups have one meeting in the spring and a block party on National Night Out, which occurs the first Tuesday during the month of August.

### **How many homes have to be a group to qualify as a neighborhood watch?**

A Neighborhood Watch group involves all the houses on one street facing one another, cul-de-sacs, and greenbelts, which usually consists of 10-25 households.



### **Why should I start a Neighborhood Watch?**

When you participate in the Neighborhood Watch program, you will have a direct liaison with the Police Department through your Neighborhood Resource Officer (NRO). Your NRO can provide you with crime prevention information, current crime statistics for your neighborhood, and a list of all registered sex offenders living in your area, which is provided at no cost.

### **What are a Block Captain's responsibilities?**

A Block Captain's job is fairly simple. You are to be a point of contact for your neighbors and the Police Department. The Police Department will occasionally send out information to you, the Block Captain. When you receive the information, it is your responsibility to communicate the information to your neighbors. In addition, the police department sponsors quarterly meetings for the Block Captains. We ask that each Captain try to attend two of the quarterly meetings.

# ***STARTING A NEIGHBORHOOD WATCH PROGRAM***

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## **Neighborhood Watch Depends on You!**

Neighborhood Watch does depend on you calling 911 for in-progress emergency calls of 444-7000 for non-emergency situations. Suspicious activity calls can be handled with a minimum of personnel compared to the investigation of an actual crime. Do not hesitate to call as often as necessary. We expect more calls from Neighborhood Watch groups.

## **How do I start a Neighborhood Watch?**

To start a Neighborhood Watch, schedule a meeting with your Division Crime Prevention Officer.

### **Phone Numbers**

Falcon Division:	444-7240
Crime Prevention	444-7246
Gold Hill Division:	385-2100
Crime Prevention	385-2117
Sand Creek Division:	444-7270
Crime Prevention	444-7276
Stetson Hills:	444-3144
Crime Prevention	444-3168

## *BUSINESS WATCH PROGRAM*

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The Colorado Springs Police Department is working with the business community to reduce crime and the fear of crime by establishing a Business Watch Program. Business Watch has evolved from the very successful Neighborhood Watch Program with some modifications.

Business Watch is composed of a group of business people who join together with the police in a team effort to practice crime prevention. A Business Watch may be formed in a shopping center, among a row of street-front shops or within a single office building.

One person will be needed to organize the first meeting. A coordinator will be chosen to be the liaison to the Police Department's Crime Prevention Officer.

Reporting suspicious activity is the key feature of the program. We encourage these types of calls since they are a very effective way of preventing crime. Calls to the police do not place the caller in civil or criminal jeopardy. Business Watch does not require owners or employees to confront or apprehend criminals.

## ***BUSINESS WATCH PROGRAM (CONTINUED)***

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Business Security Surveys may be conducted by the Crime Prevention officer at no cost to all Business Watch participants. The survey is a confidential evaluation of physical, personal and procedural security practices. Recommendations for improving security are made on a practical and cost-effective basis.

The Crime Prevention Officer will conduct training programs for employees on such topics as shoplifting prevention, robbery prevention, personal safety, violence in the workplace and fraud prevention.

Electric engravers will be made available to all Business Watch participants. The engraving of valuable items with serial numbers is encouraged. This facilitates the return of stolen property. Other crime prevention items such as *robbery height measurement stickers*, "*No Shoplifting*" signs and other pro-active items will be made available to Business Watch participants depending on supplies available.

The Colorado Springs Police Department believes Business Watch fosters a spirit of cooperation among businesses, which in turn helps to decrease crime.

Such a program may attract more customers if they believe merchants are attempting to provide a safe shopping environment. However, it has to be a team effort.



## ***GRAFFITI REMOVAL PROGRAM***

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Workout Ltd. of Colorado Springs operates the Graffiti Removal Program *not* the Colorado Springs Police Department.

### **WHAT IS GRAFFITI?**

Graffiti is defined as any writing, word, symbol, figure, design or other inscribed material written, sprayed, painted or otherwise applied to any exterior surface of a building, wall, fence, tree, sidewalk, curb, or other permanently fixed object without the authority or consent of the property owner.

### **WHAT IS GANG GRAFFITI?**

Gang graffiti is applied by members of gangs to advertise their gang, to mark their territory, to challenge competing gangs and to communicate messages of camaraderie, rivalry and death. Gang graffiti is often written with some letters upside down or backwards, and frequently includes the names of gangs. Presentations by a police officer on gang information is available by contacting the Crime Prevention Officer.

### **PROBLEMS GRAFFITI CREATES.**

Graffiti is vandalism. Graffiti detracts from the community, and lowers property values.

When a neighborhood is marked with graffiti, the entire area and its residents become vulnerable.



## ***GRAFFITI REMOVAL PROGRAM***

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### **HOW THE ORDINANCE AFFECTS YOU.**

The help and cooperation of business and property owners are vital so that we can discourage graffiti in our community.

Within the El Paso County area, as a business/property owner, you are responsible for removing graffiti from your property within ten days after notice of the graffiti's existence.

### **THE REMOVAL PROCESS.**

If the graffiti is located on your property, first report the graffiti to the police at 444-7000, or in the county report to the sheriff at 520-7111 to confirm the vandalism. If the graffiti is on public property or on someone else's property, call the Graffiti Helpline, or by cell phone #5272 (this is a free call), 24 hours a day.

The property owner is responsible for removing graffiti on his property. The owner may request assistance in doing so from Workout Ltd. graffiti removal crews.

Quick removal of graffiti is one of the strongest deterrents to repeated graffiti in the area.

If the owner fails to remove the graffiti, appropriate action will be taken under the City of Colorado Springs graffiti removal ordinance (City Code, Part 6, Article 6 of Chapter 21) or the El Paso County ordinance (No. 96-3) to abate the condition. Said abatement action may include monetary penalties.



**12** **GRAFFITI REMOVAL CONSENT FORM**  
**WORKOUT LTD.**

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**Workout Ltd.**  
**Consent Form**

I, \_\_\_\_\_ Owner/Authorized Tenant of the  
property located at \_\_\_\_\_  
ZIP \_\_\_\_\_ Phone: H \_\_\_\_\_ W \_\_\_\_\_  
Surface type: concrete, brick, stucco, wood, siding, other \_\_\_\_\_  
Give my permission to Workout Ltd. Graffiti removal crews to enter onto  
the property and paint over the graffiti or remove the graffiti with a soda  
blaster machine at the above location. *(Please check one)*.

I understand, acknowledge and agree to the following:

I have the option to provide the paint to be used, and if I choose this  
option, I will be responsible for the matching paint colors.

**I WILL**     **I WILL NOT** *(Please check one)* provide paint.

If I don't provide paint, paint colors will not be matched to existing paint  
colors, and I understand that volunteers will not be responsible for  
repainting.

Workout Ltd. will provide all labor, materials and equipment necessary to  
paint over the graffiti at no cost to me.

All work by Workout Ltd. will be done in a clean and orderly fashion.  
Workout Ltd. will do all final cleanup.

I understand that graffiti removal may result in some damage to the  
property. For the consideration of having graffiti removed, I agree to  
release all entities and individuals working with the Graffiti Removal  
Program from any claims of any kind which may result from the graffiti  
removal process.

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Date



## *Explorer Program*

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### **Colorado Springs Police Department Explorer Program**

The Colorado Springs Police Explorer Program is designed for young men and women between the ages of 14.5 and 20 years old. This program allows young teens who live in or near the city of Colorado Springs to become informed and involved in law enforcement, while actively becoming part of their community. This allows teens to further their knowledge and understanding of the criminal justice system through training, and to provide an insight into all phases of police work as a possible future profession. It will also help foster a better understanding between the Police Department and the youth of our city.

#### **Explorer Program Requirements**

- Must be between the ages of 14.5 and 20 to apply.
- Must have and maintain a GPA of "C" (2.0) or better in school.
- Must pass a criminal history check, background investigation and oral interview.
- Must be able to attend all 8 training sessions.
- Must maintain a 70% or higher GPA through the Cadet Basic Training Academy.
- Must join the Boy Scouts of America Explorer Post prior to graduation.
- Must have parent's permission to participate in all post functions.
- Must participate in most community service events, department requested special events and post fund raisers.

#### **Explorer Activities**

- Community Service
- Police Job Training
- Post Fund Raising
- Police Ride-A-Longs
- Monthly Meetings
- State and Regional Competitions
- Joint Training with S.W.A.T. and Reserve Officers
- Cadet Pistol Team
- Cadet Honor Guard
- Social Activities

## *Explorer Program*

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- Scholarship Assistance
- Athletic Activities and Competitions

### **Explorer Training**

The CSPD Explorer Training Academy meets for 10 consecutive Saturdays from 8:00am to 5:00pm. Cadets will receive training and an introduction to: law enforcement, police ethics, community relations, criminal law, radio communications, criminal investigations, use of force laws, crime scene searches, evidence collection, domestic violence, officer safety, vehicle stops, patrol functions, report writing, firearms safety and range time.

**For more information call:  
(719) 444-7843**



## *Identity Theft*

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"Identity Theft" is an informal term for a class of crimes where someone acting without permission or legal authority uses another individual's personal identifying information to impersonate him/her, and in this assumed capacity, uses that information to defraud. Colorado Revised Statutes 12-14.3-106.5 provides that credit reporting agencies must permanently block the distribution of adverse credit information on a consumer when the consumer has submitted a police report to the credit agency, alleging that he/she has been the victim of identity theft, resulting in adverse credit information.

When the crimes involved in these cases actually occur in the City, they should be investigated and reported in the usual manner. However, in many such cases, the location of the actual crime may be in another state, or even in another country. This leaves a citizen with few practical options regarding generating a police report with which to correct erroneous credit reports arising out of criminal frauds. Needless to say, this can be extremely frustrating.

A resident could go to one of the substations to report that he/she has been the victim of an identity theft in another jurisdiction. He/she will then be given the Identity Theft/Identity Fraud form to fill out. When the form is signed and turned in, the Police Service Representative will "build a call-screen" and assign a case report number to the report. The report type should indicate the incident is an "Outside Identity Theft". After the number is affixed to the report, the employee receiving the report should sign it. It will be turned into the Records and Identification Section in the normal fashion. These forms are printed in multi-part paper, so that the reporting party can take a copy of the report with them as a record of the report.

## *E-mail Hoaxes and Internet Fraud*

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### **Colorado Springs Police Department** **Email and Internet Hoaxes**

There are numerous email "warnings" and "hoaxes" which are circulating through the email systems. The CSPD is providing you with links to sites where you can research and validate email warnings you may receive.

#### **Hoax Warnings**

This page is considered the industry standard information source for new virus hoaxes and false alerts.

#### **Truth or Fiction**

Welcome to TruthOrFiction.com Your email reality check! When you get emails with warnings, virus alerts, inspirational stories, business opportunities, and pleas for help...check them out to see if they are Truth or Fiction.

#### **Hoax Encyclopedia**

Virus Hoaxes and other misinformation about viruses.

#### **Hoax Kill**

Once you are certain that a message is a hoax, you can send it to [hoaxkill@hoaxkill.com](mailto:hoaxkill@hoaxkill.com). Our software will then extract the addresses of all previous recipients from the message and inform them all that the message is a hoax.

We hope these sites are useful and that by providing this information we can help end email hoaxes!

### **Internet Fraud**

The Internet Fraud Complaint Center (IFCC) is a partnership between the Federal Bureau of Investigation (FBI) and the National White Collar Crime Center (NW3C).

IFCC's mission is to address fraud committed over the Internet. For victims of Internet fraud, IFCC provides a convenient and easy-to-use reporting mechanism that alerts authorities of a suspected criminal or civil violation. For law enforcement and regulatory agencies at all levels, IFCC offers a central repository for complaints related to Internet fraud, works to quantify fraud patterns, and provides timely statistical data of current fraud trends.

**Submit a complaint for internet fraud at the IFCC site. (<http://www.ifccfbi.gov/index.asp>)**

# *Citizen Emergency Response Training*

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## **Preparation is key to Citizen Emergency Response Training (CERT)**

The Colorado Springs Office of Emergency Management and the El Paso County Emergency Services Division announce the second local CERT course for citizens. In this free 3-day class citizens will learn to provide assistance for themselves, their families, and their neighbors during a disaster.

### **Who:**

Instructors will be from the City and County Offices of Emergency Management, area fire departments, and local medical providers.

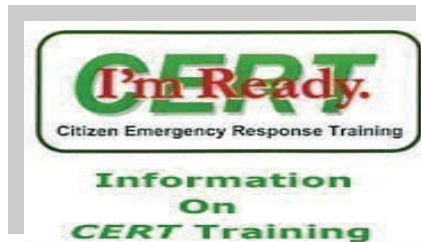
### **What:**

The course will prepare citizens to face a disaster. The course consists of eight modules including:

- disaster medical assistance
- light search and rescue
- fire safety
- disaster psychology
- terrorism

### **Where:**

The Colorado Springs Fire Department Complex (Headquarters) located at 375 Printers Parkway in Colorado Springs and El Paso County OEM at 205 S. Cascade Ave. To obtain information call (719) 385-5958



# *Citizen Emergency Response Training*

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## CITIZEN EMERGENCY RESPONSE TRAINING

Registration Form (please print clearly)

Name	_____		
Home Address	_____		
	_____		
Home Phone	_____	Cell Phone	_____
Company Name	_____	Work Phone	_____
Address	_____		
	_____		
Emergency Contact	_____		
(Relationship)	_____		
Emergency Phone	_____		
Email Address	_____		

Office Use Only	
County	_____
City	_____
Contacted (date)	Init.
_____	_____
_____	_____

Shirt Size:    Small \_\_\_ Medium \_\_\_ Large \_\_\_ XL \_\_\_ 2XL \_\_\_ 3XL \_\_\_

Do you have any physical limitations (lifting, exertion, mobility, etc.)?

\_\_\_\_\_

\_\_\_\_\_

This training is designed for your personal use only. The purpose of this course is to educate you on how to be better prepared to respond in case you are directly affected by an incident/emergency. **This course does not in any way authorize you to respond to any incident/emergency on behalf of any response agency including the El Paso County Sheriff's Office.**

Signature	Date
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Please mail to: Lee Murphy, CERT Coordinator    (or fax) 719/ 575-8591  
 El Paso County Sheriff's Office  
 305 S. Union Blvd. Colorado Springs, CO. 80910

## *Citizens Awareness Guide to Terrorism*

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### **WHAT IS TERRORISM?**

The FBI defines terrorism as, "the unlawful use of force or violence against persons or property to intimidate or coerce a Government, the civilian population, or any segment thereof, in furtherance of political or social objectives." The FBI further describes terrorism as either domestic or international, depending on the origin, base, and objectives of the terrorist organization.

### **RESPONSE TO TERRORISM**

As articulated in the Attorney General's Five-Year-Interagency Counter-Terrorism and Technology Crime Plan and the Federal Response Plan, Terrorism Incident Annex, federal contributions have been grouped into two categories: crisis management and consequence management.

"Crisis Management" encompasses the law enforcement facet of an attack, as the field will not only be a disaster area, but also a crime scene. The FBI is the lead agency for crisis management.

State and local governments control the first consequence management response, however, and the federal government assists them in this effort. "Consequence Management," as defined in the Federal Response Plan includes "measures to protect public health and safety, restore essential government services, and provide emergency relief to governments, businesses and individuals affected by the consequences of terrorism." FEMA is the lead agency for this effort.

Many local, state and federal agencies and departments respond to a terrorist incident to assist in mitigation of that incident.

### **72-HOUR EMERGENCY KIT**

The 72-Hour Emergency Kit should be individually tailored to meet the basic survival needs of your family for three days to a week. Most families prefer to store their emergency supplies in one location that is relatively safe, yet easily accessible if evacuation is required. Items may be stored in a 32-gallon trash can, suitcase, duffle bag,

## *Citizens Awareness Guide to Terrorism*

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### Emergency Needs

- Battery Powered Radio
- First Aid Kit, Sleeping Bags, and Blankets (wool & thermal)
- Manual Can Opener
- Waterproof/Windproof Matches
- Non-Perishable Foods
- Flashlight
- Extra batteries
- Bottled water
- Utility Knife
- Emergency Candles
- Extra Eyeglasses/Contact Lenses
- Essential Medications
- Extra Clothing

Additional items to remember:

- Class ABC fire extinguisher
- Additional blankets
- Keep your gas tank at least ½ full

Suggested non-perishable food items: Ready-to-eat goods in unbreakable containers, canned meats, juice, fruits & vegetables, powdered milk, infant care foods, crackers, peanut butter, freeze-dried & dehydrated goods.

## *JUVENILE NIGHTTIME LOITERING ORDINANCE*

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City of Colorado Springs Municipal Ordinance

9-2-102; Loitering;

B. Acts Prohibited

3. **Juvenile Loitering During Nighttime Hours:** It shall be unlawful for any person under the age of 18 years to loitering or to aimlessly drive or ride about, on or about any street, avenue, highway, road, sidewalk, curb, gutter, parking lot, alley, vacant lot, park, playground, yard building, place of amusement, or eating place, whether public or private, without the consent or permission of the owner or occupant thereof, during the hours ending at 6 a.m. and beginning at 10 p.m. on Sunday night through Thursday night. No violation of this subsection (B)(3) will have occurred if the person under the age of 18 is accompanied by a parent, guardian or other adult person over the age of 21 years who is authorized by a parent or guardian of such juvenile to take said juvenile for a designated period of time and purpose within a specific area.
  
4. **Parental Responsibility:** It shall be unlawful for the parent, guardian, or other adult person having the care and custody of a juvenile under the age of 18 years to knowingly permit or allow such juvenile to loiter or to aimlessly drive or ride about at the places and within the time prohibited by subsection (B) (3) of this section. The term "knowingly" includes knowledge which a parent should be reasonably expected to have concerning the whereabouts of a juvenile in that parent or guardian's custody. It shall be no defense that a parent, guardian, or other person having the care and custody of the juvenile was indifferent to the activities, conduct or whereabouts of such juvenile.

### **FIRST VIOLATION:**

Generally, the first violation will result in a warning to the juvenile prior to release to the parent or guardian if they can be located. The parent will also receive written notice of this warning. Circumstances such as other violations of law may result in a summons to court on the first violation.

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***JUVENILE NIGHTTIME  
LOITERING ORDINANCE (CONTINUED)***

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RECEIPT OF A SUMMONS:

After having received a warning for a prior violation of the loitering ordinance, the offending juvenile may receive a summons. If a summons is issued, both the juvenile and parent(s) must appear in court. It should be noted that in all matters in which a juvenile is cited into Municipal Court for any offense, parent(s) must accompany the juvenile.

MUNICIPAL COURT:

If the matter proceeds to court, a Municipal Court judge will hear the case. If the court determines that a violation has occurred, the judge may order public service, probation, fines or other sanctions deemed appropriate under the law. No juvenile can be held in jail for violation of the ordinance.



## ***PERSONAL SAFETY AND AWARENESS***

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### **AWARENESS**

- A) Stay alert – Be careful about relaxing in certain areas.
- B) Keep your mind on your surroundings. Who is around you? (persons) What is around you? (landscape, doors, cars, etc.) Know where you are. Do not become lost. (Know area layout, how to get in and out, know how to find the Fire Dept., Police Dept., and local stores.)
- C) Be suspicious of everyone and everything.
- D) Act confident and walk with a purpose. Make eye contact. Use good posture. Speak at all greetings to tell people you have noticed them. Dress professional.
- E) Trust your first instincts and do not justify your feelings.
- F) Safety first. If you are suspicious, get out/away and report it.

### **POLICE DEPARTMENT REPORTING AIDS**

To report an **Emergency**, call **911**. (This would be for a crime that is in progress, i.e., assault, burglary, traffic accident with injuries.) To report a non-emergency to police, call **444-7000**.

- ◇ Give your name, address, phone number and what you wish to report.
- ◇ When using Cellular telephones, state where you are first, then what is happening and your personal information. Cell phones can cut out or disconnect you.
- ◇ Explain your suspicions or complaint to the police call-taker. Do not play down your feelings.
- ◇ Note details, i.e., license plate numbers, personal descriptions (such as colors, styles, hair, glasses, left or right handed, etc.)
- ◇ Report suspicious activity or crime. If you do not tell us it is broken, we cannot fix it.

### **VEHICLE AND PARKING SAFETY**

- ◇ Keep your vehicle in good mechanical condition to avoid breakdowns.
- ◇ Use common sense, lock your doors and roll windows up when driving through unsafe areas.
- ◇ Never give rides to strangers. Report motorist assists; never stop.
- ◇ Keep valuable items covered or locked in the trunk.
- ◇ Do not get in the habit of traveling the same way to work every day.
- ◇ If you are involved in a rear end accident, look before getting out of the vehicle. Is it just an accident or a Car Jacking attempt?

## ***PERSONAL SAFETY AND AWARENESS***

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If you think you are being followed,

- ◇ Use your rear view mirror and side mirrors to identify the vehicle.
- ◇ Be alert. Notice the same cars that often travel your direction.
- ◇ Change streets or direction to see if the vehicle stays with you.
- ◇ Obtain a license plate number and a description. Report it via a cellular phone if you have one.
- ◇ Drive to a fire or police station for help.

### **PERSONAL THEFT PREVENTION**

Know the area in which you are walking or shopping.

- ◇ Face the traffic flow when walking so you can see what is coming.
- ◇ Walk in populated and well-lighted areas.
- ◇ Do not become so focused on shopping you forget your surroundings.
- ◇ You cannot defend yourself if you are carrying too many items.
- ◇ Walk with others or ask the mall or hospital for a security escort.

Elevators and Stairs

- ◇ Look inside before getting in. If someone in the elevator looks suspicious, do not get in – make an excuse.
- ◇ Stand near the controls. This gives you control of the floors and the alarm.
- ◇ Do not get in a hurry. Think before you make an elevator or stair choice.

### **PERSONAL ABDUCTION**

**NEVER go with a suspect for any reason.** You have a greater chance of survival wherever you are, than being removed to a remote area or road.

Act weird. Throw up on yourself. Wet your pants. Faint. Fake an illness. Do anything that would make this suspect **NOT** want you. Fight, Yell or Run, but **DO NOT GO!**

#### **For Further Information or Training, Contact:**

Crime Prevention Officer	Gold Hill Division	385-2117
Crime Prevention Officer	Sand Creek Division	444-7276
Crime Prevention Officer	Falcon Division	444-7246
Crime Prevention Officer	Stetson Hills	444-3168

## RESIDENTIAL AND COMMERCIAL SECURITY INSPECTIONS

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The Colorado Springs Police Department Crime Prevention Units will respond to any private home, commercial building or business and conduct a physical, personal and procedural security inspection at no cost upon request. Crime prevention officers will use several security inspection techniques including Crime Prevention through Environmental Design (CPTED). Upon completion of the security inspection, practical, cost-effective recommendations will be given to the requesting party in hopes of improving security and reducing crime.

To obtain these services, contact the Divisional Crime Prevention Officer for your area of the City.

*(See Police Phone List page 3)*



## *CODE ENFORCEMENT UNIT*

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**Our mission is to protect the health, safety and welfare of the City residents by mitigating physical sign of urban blight and social disorder through the enforcement of the City Code of Colorado Springs.**

The Code Enforcement Unit is responsible for the inspection of publicly and privately owned residential buildings to assure that they meet the Minimum Housing Standards for the City of Colorado Springs and to ensure safe and sanitary living conditions for all residents within the city limits.

Code Enforcement also ensures compliance of sixteen additional codes:

- ⇒ Public Health and Sanitation
- ⇒ Noise Enforcement
- ⇒ Unlicensed/Inoperable Vehicles
- ⇒ Oversize Vehicle Parking and Storage in Residential Zones
- ⇒ Recreational Vehicle Parking and Storage in Residential Zones
- ⇒ Junk
- ⇒ Light Intrusion
- ⇒ Corner Visibility
- ⇒ Weeds
- ⇒ Litter
- ⇒ Graffiti
- ⇒ Obstruction of Public Ways
- ⇒ Maintenance of Adjacent Rights of Way
- ⇒ Signs on Public Property of Rights of Way
- ⇒ Limit on Number of Garage Sales and Garage Sale Sign Regulations
- ⇒ Inspection and Licensing of Garbage/Trash Removal Trucks

The City of Colorado Springs encourages neighbors to become community-minded and to join together in providing safe, attractive neighborhoods and sanitary living conditions for all citizens. Walk your neighborhood and meet your neighbors! Working together is the most effective program. The City invites residents to cooperate with one another in a “neighbor to neighbor” manner to resolve minor problems before contacting the Code Enforcement Unit (444-7891) for assistance.

## *Colorado Springs Police Air Support Unit*

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The City of Colorado Springs is the 48th largest city in the country and has a population in excess of 380,000. The City's geographic area covers over 189 square miles, making it the 8th largest city (land mass) in the country. The CSPD has the responsibility of patrolling this area which includes 10,000 acres of developed parks.

After thoroughly researching and evaluating the benefits of an aviation program, Chief Kramer (Police Chief 1991-2003) directed his staff to proceed with the acquisition of the necessary aircraft. The Department applied for three helicopters from the Department of Defense. The request was granted and the Department received three OH58-C helicopters from Fort Hood, TX.

The helicopters were not surplus, worn out equipment, but actively maintained aircraft in the U.S. Army's inventory. The Air Support Unit was implemented in on November 20th, 1995.

The role of the helicopter is to provide an aerial platform for ground officers, allowing them to be utilized most effectively.

The helicopter responds to high priority calls for service, or those calls that should be dispatched within three minutes.

Since 1995, Air Support has responded to over 12,000 calls for service. These calls included burglary and robbery alarms, burglary and robberies in progress, assaults, disturbances with weapons, shots fired, suspicious vehicles, suspicious persons and vehicle and foot pursuits. The helicopter has been directly involved and responsible for over 1,000 felony and misdemeanor arrests. These arrests would not have been effected without the use of the helicopter.

The Helicopter provides a significant psychological benefit to the ground officer. Several situations involving large potentially problematic groups have calmed down after the arrival of the helicopter. The helicopter has also been instrumental as a tool to reduce high speed vehicle pursuits. In fact, the department is one of a few departments in



## *Colorado Springs Police Air Support Unit*

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Incorporated the use of helicopters into a formal pursuit policy.

In 1999, the citizens of Colorado Springs voted on a bond issue supporting several "SCIP" projects that included a new hangar for the Air Support Unit, which is located on the grounds of the Colorado Springs Airport. This hangar will provide years of service for housing the departments aircraft and maintenance operations.

The Air Support Unit operates during those times that experience a higher number of calls for service. This is usually during the late afternoon hours and continuing until approximately 2:00 a.m. The helicopter operates at an altitude of 1200 feet above ground level during normal patrol.

Upon being dispatched and arriving on the scene of a call, the helicopter will descend to approximately 500 feet. The helicopter will descend to whatever altitude is necessary to safely complete its mission.

After it is determined that the use of the helicopter is no longer necessary, it immediately returns to 1200 feet. The average time the helicopter remains at a call is less than five minutes. If the helicopter is observed orbiting more than once or if the search light is on, it is involved in a priority type call. This should be considered as an early warning and citizens should take appropriate measures to ensure their personal safety.

The helicopter operates in compliance with FAA Rules and Regulations and is in continual radar contact with Air Traffic Controllers and the Colorado Springs Airport.

The Air Support Unit is staffed by one Sergeant, three Police Officer Pilots, One FAA certified Airframe and Powerplant mechanic, and approximately 10 part time Tactical Flight Officers.

The total combined flight experience is over 15,000 hours.

## ***PARKING TICKETS***

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This page contains a list of "City-owned" parking facilities located downtown. Contact individual facilities for the availability of monthly rates.

### **Locations**

127 E. Kiowa – Garage – 24 hours per day – (719) 578-6969

130 S. Nevada – Garage – 6:30 a.m. – 6:30 p.m., Monday – Friday— (719) 385-5625

201 N. Cascade – 24 hours per day— (719) 632-5138

2613 W. Cucharras St. – Surface Lot – 24 hours per day – Enforced

2611 W. Colorado Ave. and 2600 Block of W. Colorado – surface lots in Old Colorado City – 3 hours free, enforced for over- time after 3 hours

### **Parking Meter Hoods**

The red canvas Parking Meter Hoods are used for the purpose of offering extended use of a metered parking space to a contractor or vendor performing construction activities or moving tenants into or out of buildings. For information on meter hoods, please contact Parking Administration at 111 S. Tejon, #309 or call 719/444-2327.

### ***“Never Pay Another Parking Ticket”***

Why risk getting a parking ticket when the solution is just a block away? Park at any of the City-owned parking garages and you will never have to worry about receiving another ticket. The rates are the same as the on-street meters and there are no time restrictions. So stop driving endlessly around the block hoping a space will open up and risk getting a ticket — just drive directly to the garage closest to your destination, park your car and enjoy your visit to downtown.

### **On-Street Parking**

There are approximately 2400 spaces downtown and in Old Colorado City for 24 hour, 7 day a week parking. Fee enforcement is done Monday through Saturday from 9 a.m. to 6 p.m.

### **Loading Zones**

Loading zones are located through downtown and are designed for expeditious loading/unloading only, with a 15 minute limit.



### **Handicap Parking**

Handicap parking spaces are reserved for a vehicle with “handicap” license plates, or displaying an identifying placard that indicates that the occupant is a “Disabled Person”.



If you receive a parking fine, you may contest the charge(s) by speaking with a court referee. The referee is located in Room 107 of the court building at 24 E. Kiowa St. Hours are 9 a.m. to 4 p.m., Monday through Friday, on a walk-in basis.

Enforcement of a lot or metered parking occurs from 9 a.m. to 6 p.m., Monday through Saturday, excluding all meter holidays.

## *GET A GOOD DESCRIPTION*

### *SUSPECT DESCRIPTION*

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Date: \_\_\_\_\_ Location: \_\_\_\_\_

Time: \_\_\_\_\_ Victim/Witness Name: \_\_\_\_\_

Number of Suspects: \_\_\_\_\_

Description Suspect: \_\_\_\_\_

Race: \_\_\_\_\_

Sex: \_\_\_\_\_

Approximate Age: \_\_\_\_\_

Height: \_\_\_\_\_

Weight: \_\_\_\_\_

Color Hair: \_\_\_\_\_

Color Eyes: \_\_\_\_\_

Complexion: \_\_\_\_\_

Facial Hair: \_\_\_\_\_

Scars, Marks, Tattoos: \_\_\_\_\_

#### CLOTHING

Hat: \_\_\_\_\_

Shirt: \_\_\_\_\_

Pants: \_\_\_\_\_

Jacket: \_\_\_\_\_

Shoes: \_\_\_\_\_

Jewelry: \_\_\_\_\_

#### DISGUISE WORN

Mask: \_\_\_\_\_

Glasses: \_\_\_\_\_

#### WEAPON

Gun/Type: \_\_\_\_\_

Color: \_\_\_\_\_

Barrell Length: \_\_\_\_\_

Knife/Type: \_\_\_\_\_

Blade Length: \_\_\_\_\_

COMMENTS MADE \_\_\_\_\_

## ***TELEPHONE NUMBERS FOR ADDITIONAL RESOURCES***

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Abandoned Vehicles	444-7706	Street Department	385-5934
Better Business Bureau	636-1155	Street Lights (New)	668-4964
Block Party Permits	385-6965	Street Lights (Repair)	448-4800
Cedar Springs Hospital	633-4114	Trees – Fallen Limbs	385-5942
Check Fraud Division	520-6165	USAFA	333-2000
Chins Up	327-2042	Utilities	448-4800
City Attorney	385-5909	Weed enforcement	444-7891
Consumer Fraud	520-6002		
Dead Animal Removal	385-5934		
Emergency Management	575-8400		
District Attorney	520-6000		
Domestic Violence & Crisis	633-3819		
Penrose St. Francis Hospital	776-5000		
Hospital (Ft. Carson)	526-7000		
Hospital (Memorial)	365-5000		
Graffiti Removal	634-5713		
Handicapped Parking Info.	444-7820		
Housing Code Enf.	444-7891		
Humane Society	473-1741		
Human Social Services	636-0000		
Liquor Enforcement VNI	444-7515		
Narcotics/Vice Unit	444-7766		
Neighborhood Justice Ctr.	520-6016		
Penrose Cmty Hospital	776-5333		
Peterson AFB	556-4000		
Red Cross	632-3563		
Senior Victim Assistance	444-7438		
Sheriff's Office (El Paso Co. )	390-5555		
Snow Removal	385-5977		
State Patrol	635-0385		

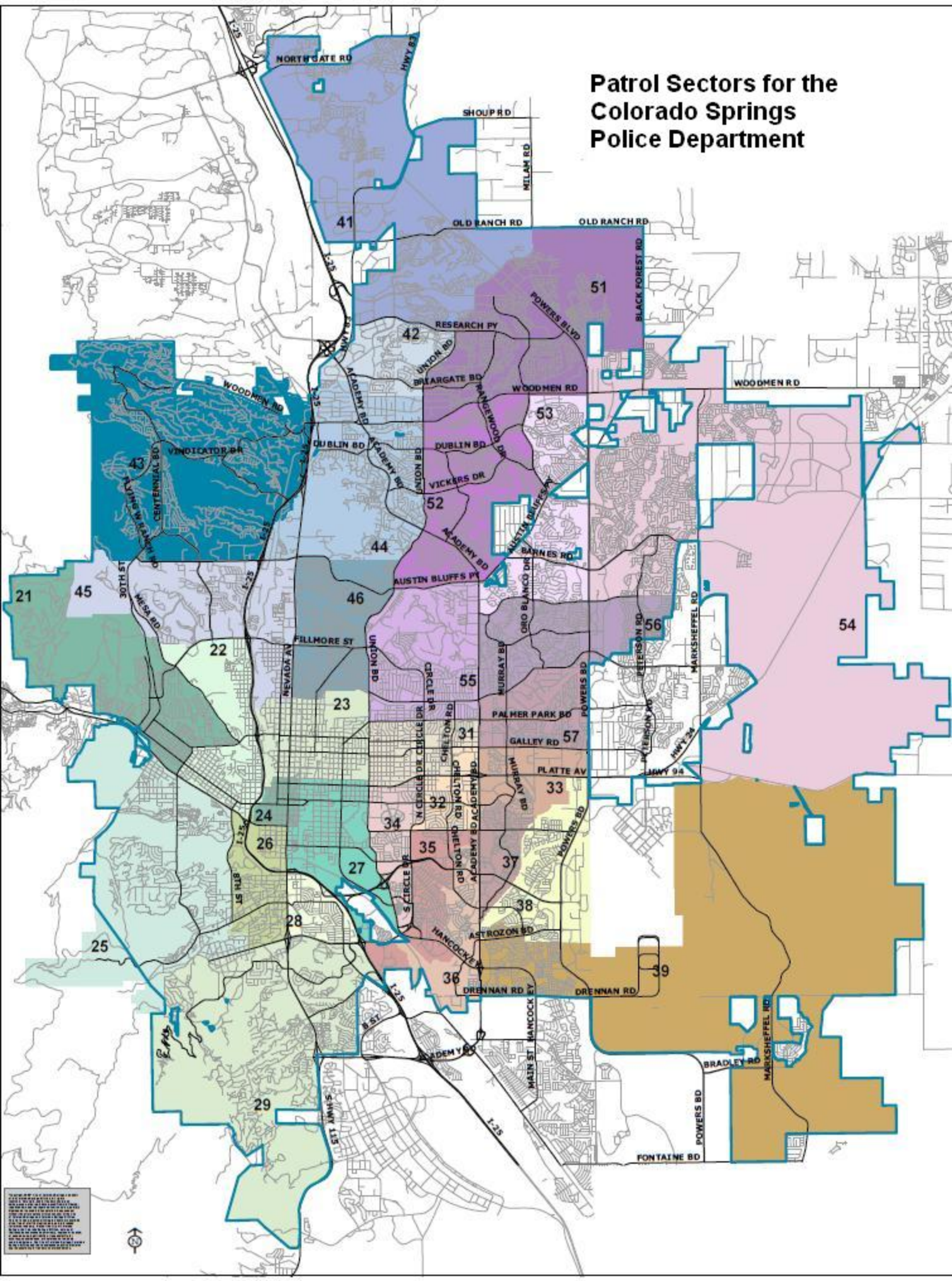
City of  
Colorado Springs  
Internet Site



[www.springsgov.com](http://www.springsgov.com)

Just click on the Public Safety button and go into the police section. You can get updated crime prevention information and tips, department statistics, volunteer openings, employment announcements, and press releases.

# Patrol Sectors for the Colorado Springs Police Department



COLORADO SPRINGS POLICE DEPARTMENT  
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 WWW.COLORADOSPRINGS.CO  
 2015

