

Today's Date: _____

Rate your experience in the courtroom, if applicable:

Customer Greeting (friendly, prompt, helpful, etc.)
Excellent Good Fair Poor

Knowledge of Staff
Excellent Good Fair Poor

Satisfaction with Outcome
Excellent Good Fair Poor

Fairness and demeanor of the Judge: (Judge's Name) _____
Excellent Good Fair Poor

Rate your experience in the Probation Department (Room 230), if applicable:

Customer Greeting (friendly, prompt, helpful, etc.)
Excellent Good Fair Poor

Knowledge of Staff
Excellent Good Fair Poor

Satisfaction with Outcome
Excellent Good Fair Poor

Rate your experience in the Violations Bureau (Room 108), if applicable:

Customer Greeting (friendly, prompt, helpful, etc.)
Excellent Good Fair Poor

Knowledge of Staff
Excellent Good Fair Poor

Satisfaction with Outcome
Excellent Good Fair Poor

This portion of the survey is to be filled out only if you received services by the Court Referee located in Room 107:

Customer Greeting (friendly, prompt, helpful, etc.)
Excellent Good Fair Poor

Knowledge of Referee
Excellent Good Fair Poor

Satisfaction with Outcome
Excellent Good Fair Poor

Is there a member of our staff that you would like to acknowledge for providing exceptional service?

Further comments or suggestions for the court:

Please provide your name and phone number, only if you would like to be contacted by someone from the court:

Name: _____ **Phone:** _____



MUNICIPAL COURT

We value your opinion. Our employees are expected to serve the public courteously and efficiently. We would like to know if we are succeeding and how we might do better. Please complete this questionnaire and place in our suggestion box located in the lobby on the first floor.

Thank you for your help!