

BENEFIT CONTACTS LIST

Plan Documents, additional benefit information, forms and current rates on all of the Benefit Plans is available online at www.springsgov.com / Human Resources / Benefits and Wellness Information.

You may also contact City Benefits at (719) 385-5125 or email us at citybenefitshelp@springsgov.com.

Benefit Plan	Vendor Name	Contact Information
Medical Insurance Group No.: 0102001 <ul style="list-style-type: none"> • EPO Medical Plan (#022) • EPO Mid-Level Plan (#022M) 	Memorial Medical Network <ul style="list-style-type: none"> • Contracted Providers • Prior Authorization 	www.mymednet.com (719) 365-5025 (719) 365-5265 or (800) 207-1018
	AmeriBen / Customer Service <ul style="list-style-type: none"> • Claims • Benefits 	https://services.ameriben.com (866) 955-1482
	Private Health Care Systems (PHCS) – Healthy Directions <ul style="list-style-type: none"> • Wrap Around Network for <u>Out of Network Discounts</u> 	www.multiplan.com (800) 672-2140
	MaxorPlus <ul style="list-style-type: none"> • Pharmacy Benefit Manager • Pharmacy ID Cards • Contracted Providers 	www.maxor.com/epc (800) 687-0707 Auto refill line: (800) 573-6214
	City Employee Pharmacy <ul style="list-style-type: none"> • Pharmacy 	www.cityemployeepharmacy.com (719) 385-2261 Auto refill line: (800) 573-6214
	City Employee Medical Clinic <ul style="list-style-type: none"> • Medical Services 	For appointments: (719) 385-5841 Fax: (719) 385-5842
Dental Insurance	Delta Dental Plans <ul style="list-style-type: none"> • Hi-Option PPO (Premier) Plan # 1512 • Standard PPO (Preferred) Plan #1844 • Core (no network, any dentist can be seen. See Delta Premier providers for best discounts) Plan #1658 	www.deltadentalco.com (800) 610-0201
	Direct Reimbursement – Flores and Associates: Dental Express Plan # 1974761963	www.flores247.com (800) 532-3327

Benefit Plan	Vendor Name	Contact Information
Vision Insurance	Vision Service Plan (VSP) Policy # 12-061804-0021-0001	www.vsp.com (800) 877-7195
Life Insurance	AETNA U.S. HealthCare Policy / Control: 721111 10 001 Basic Life Insurance <ul style="list-style-type: none"> • City paid / 1.5 times annual salary Voluntary Term Life (VTL) <ul style="list-style-type: none"> • Employee, Spouse, and Child Life 	www.aetna.com (800) 523-5065
Disability Insurance	CIGNA <ul style="list-style-type: none"> • Short Term Disability Policy #LK7822 • Long Term Disability Policy #LK7823 	www.cigna.com (800) 362-4462 Claims: 800-781-2006
Long Term Care	UNUM Life Insurance Company of America Policy # 220508-001 (elections prior to 2008) Policy # 127251 (elections 2008 and forward)	www.unum.com (800) 227-4165
Flexible Spending Accounts (FSA)	Flores and Associates <ul style="list-style-type: none"> • Health Care Spending Accounts • Dependent Care Spending Accounts • MERP and HRA – Wellness Incentives 	www.flores247.com (800) 532-3327 (claims) 24 hour line: (800) 331-9610
Employee Assistance Program (EAP)	Profile EAP: Centura Health	www.ProfileEAP.org (800) 645-6571
ProCare – Depression Management Program	Procare	www.procaredcm.org 719-572-6133
Vacation Buy	City Benefits	(719) 385-5125 citybenefitshelp@springs.gov
Retirement	Public Employees Retirement Assoc. (PERA)	(800) 759-7372 www.copera.org
	Fire & Police Protective Assoc. (FPPA)	(800) 332-3772 www.fppaco.org