

## Contact Us

**For Stormwater Enterprise billing-related questions**, please contact the Customer Service Center:

**Hours:** Monday-Friday, 8 a.m. – 5 p.m. (closed on holidays)

**Phone:** 385-5913

**Fax:** 385-5570

**Email:** stormwaterenterprise@springsgov.com

**Walk-in:** 30 S. Nevada Ave., Colorado Springs, CO 80903, Suite 504

**Mail:** 30 S. Nevada Ave., MC 521, Colorado Springs, CO 80903

**DO NOT MAIL PAYMENTS TO THE ABOVE ADDRESS. MAIL PAYMENTS TO THE BANK'S CENTRAL PROCESSING CENTER AT:**

Stormwater Enterprise  
City of Colorado Springs  
PO Box 173385  
Denver CO 80217-3385

**To report a drainage problem**, please contact the Street Division Stormwater Maintenance Staff:

**Phone:** 385-5934

**Email:** streetdivision@springsgov.com

**For non-related billing questions**, please contact our office at:

**Phone:** 385-5980

**Email:** djackson@springsgov.com

**Fax:** 385-5095

**Mail:** 30 S. Nevada Ave., MC 520, Colorado Springs, CO 80903

**\* All resumes need to be sent directly to Human Resources.**